

## FORMALITIES LETTER

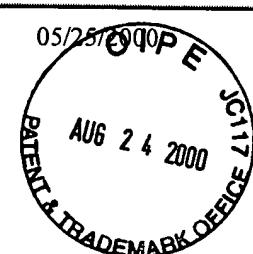


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UNITED STATES DEPARTMENT OF COMMERCE  
Patent and Trademark OfficeAddress: COMMISSIONER OF PATENT AND TRADEMARKS  
Washington, D.C. 20231

APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
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09/579,331



Roger V. Beathard

062891.0406

Baker Botts LLP  
2001 Ross Avenue  
Dallas, TX 75201-2980

Date Mailed: 08/08/2000

## NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

*Filing Date Granted*

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- **The balance due by applicant is \$ 130.**

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*A copy of this notice **MUST** be returned with the reply.*

*S. Thomas* *T-6*  
Customer Service Center

Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

08/25/2000 WK0R0MA 00000017 09579331

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

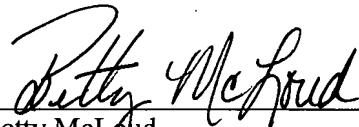
In re Application of: Roger V. Beathard, et al.  
Serial No.: 09/579,331  
Filing Date: May 25, 2000  
Title: *SYSTEM AND METHOD FOR ROUTING CALLS  
ACROSS CALL MANAGERS USING A ROUTE PLAN*

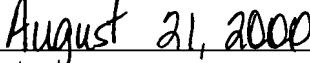
**BOX MISSING PARTS**

Honorable Assistant Commissioner  
for Patents  
Washington, D.C. 20231

Dear Sir:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231, on the date shown below.

  
\_\_\_\_\_  
Betty McLoud

  
\_\_\_\_\_  
Date

**RESPONSE TO NOTICE TO FILE MISSING PARTS  
OF NONPROVISIONAL APPLICATION**

This is in response to the Notice to File Missing Parts of Nonprovisional Application Under 37 CFR 1.53(b) – Filing Date Granted, mailed August 8, 2000. Applicants submit herewith:

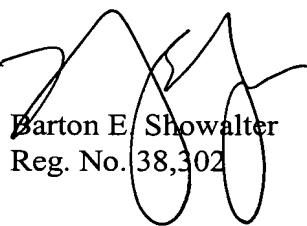
- a) A copy of the Notice to File Missing Parts of Application – Filing Date Granted;
- b) Executed Declaration and Power of Attorney document for the above-referenced patent application, which was filed May 25, 2000.
- c) A check in the amount of \$130.00 is enclosed for the payment of the surcharge as a large entity; and

d) Executed Assignment for the above-referenced patent application. The Assignment Transmittal Form and filing fee in the amount of \$40.00 are included herewith.

The Commissioner is hereby authorized to charge any additional fee or credit any overpayment to Deposit Account No. 02-0384 of Baker Botts L.L.P.

Respectfully submitted,

BAKER BOTT S L.L.P.  
Attorneys for Applicants

  
Barton E. Showalter  
Reg. No. 38,302

2001 Ross Avenue  
Dallas, Texas 75201-2980  
(214) 953-6509

Date: August 21, 2000